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**ILLINOIS COMMERCE COMMISSION**

**ORIGINAL**

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket

No. \_\_\_\_\_

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Please provide the appropriate information in the ( ) areas in the heading below.

Access Media 3, Inc.

Application for a certificate of  
local and interexchange authority  
to operate as a reseller and a facilities  
based carrier of telecommunications  
services within the State of Illinois

07-0276

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**  
(Use additional sheets as necessary.)

CHIEF CLERK'S OFFICE

2007 APR 24 A 11:13

ILLINOIS  
COMMERCE COMMISSION

**GENERAL**

1. Applicant's Name(including d/b/a, if any)

FEIN # 20-8047001

Access Media 3, Inc.

Address: Street 621 Plainfield Road, Suite 403

City Willowbrook State/Zip Illinois 60527

2. Authority Requested: X 13-403 Facilities Based Interexchange  
(Mark all that apply) X 13-404 Resale of Local and/or Interexchange  
X 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

X Part 710 Uniform System of Accounts for Telecommunications Carriers

X Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois

☒ Section 735.180 Directories

☒ Other

**Access Media 3, Inc. ("Access Media") requests a waiver of 83 Ill. Admin. Code § 725.500(o), which requires that call boxes be installed on a local exchange carrier's ("LEC") switch in order to allow a Public Safety Answering Position ("PSAP") employee to field 911 calls from that switch in the event of a trunking problem between the central office and the PSAP. This requirement is appropriate when applied to incumbent local exchange carriers, who have switching equipment installed in virtually all of their central offices. It would be technically infeasible (and logistically impossible) for a PSAP employee to field calls from Access Media's switch in the event of a trunking problem between Applicant and the tandem through which Applicant will route 9-1-1 calls. Therefore, Access Media requests that it be exempted from complying with this requirement. Although the call box requirement is not appropriately applied to Applicant, Applicant will ensure that it can process all emergency calls with a high degree of reliability.**

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:
- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
  - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
  - (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
  - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.
5. In what area of the state does the Applicant propose to provide service?

**Access Media seeks authority to provide telecommunications service throughout the State of Illinois.**

6. Please attach a sheet designating contact persons to work with Staff on the following:
- a) issues related to processing this application
  - b) consumer issues
  - c) customer complaint resolution
  - d) technical and service quality issues
  - e) "tariff" and pricing issues
  - f) 9-1-1 issues
  - g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

**Please see Exhibit A.**

7. Please check type of organization?

☐ Individual  
☐ Partnership

☒ Corporation

Date corporation was formed: **December 7, 2006**

In what state? **Illinois**

☐ Other (Specify)

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

**Please see Exhibit B.**

9. List jurisdictions in which Applicant is offering service(s).

**None.**

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

\_\_\_\_ YES (Please provide details)    **X** NO

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

\_\_\_\_ YES    **X** NO

If YES, describe fully. \_\_\_\_\_

12. Has Applicant provided service under any other name?

\_\_\_\_ YES    **X** NO

If YES, please list. \_\_\_\_\_

13. Will the Applicant keep its books and records in Illinois?    **X** YES    \_\_\_\_ NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

#### **MANAGERIAL**

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

**Please see Exhibit C.**

15. List officers of Applicant.

**Scott Rediger, Chief Executive Office**

**Robert Heiderscheidt, Principal / Owner**

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?   X   YES        NO

If YES, list entity.

**Robert Heiderscheidt is President of Midland Data-Electric Installation Co. ("Midland") in Alsip, Illinois. Midland is not a public utility and provides contracting services for cable providers.**

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

**Access Media provide direct invoicing and credit card billing to its customers. Bills are issued to customers on a monthly basis. Charges for each service offered will be separately stated on the invoice. Taxes and other surcharges will also be separately stated on each invoice.**

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

**Customers with billing questions or complaints may reach Access Media at its toll-free number at (866) 757-1180. In the event of a billing dispute, Access Media will perform a review of the disputed billing amount and promptly attempt to reach a settlement to the mutual satisfaction of all parties. Following a full investigation to determine whether or not the charges may have been fraudulent or improper, Access Media may adjust the disputed bill.**

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?   X   YES        NO

20. What telephone number(s) would a customer use to contact your company?

**(866) 757-1180.**

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

  X   YES        NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

**Access Media will comply with applicable Illinois law as well as Federal Communications Commission regulations regarding how carriers may change a consumer's Primary Interexchange Carrier ("PIC"). Access Media will follow a "zero tolerance" slamming / cramming policy that all employees that interface with customers in the sales and ordering processed are required to execute.**

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?

  X   YES        NO (If no, please provide an explanation.)

**Access Media will abide by all of the above referenced Illinois Administrative Code Parts except those from which it seeks a waiver in this Application. (Please see response to Question 3 above).**

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

☒ YES ☐ NO

**FINANCIAL**

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

**Please see Exhibit D.**

**TECHNICAL**

26. Does Applicant utilize its own equipment and/or facilities? ☒ YES ☐ NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

**As evidenced by the attached managerial biographies (Exhibit C), Access Media meets the technical requirements needed to maintain and deploy facilities. Until interconnection agreements are signed with each ILEC, Access Media is unable to provide a list of facilities for intended use in Illinois.**

If NO, which facility provider(s)'s services does the Applicant intend to use?

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

**Access Media 3 will provide voice services, including local, long distance, and international services (ICB). The features that will be offered will include call waiting, caller ID, calling name delivery, three way calling and voice mail, along with many others that will not be standard.**

**Access Media currently provides Internet services to multi-dwelling unit properties and Direct TV services through a partnership with Direct TV.**

28. Will technical personnel be available at all times to assist customers with service problems?

☒ YES ☐ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? \_\_\_\_\_ YES \_\_\_\_\_ NO

**Not applicable.**

  
\_\_\_\_\_  
(Signature of Applicant)

## VERIFICATION

This application shall be verified under oath.

## OATH

State of Illinois )

County of DuPage )

Scott Rediger makes oath and says that he is Chief Executive Officer of Access Media 3, Inc. and that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Scott A. Rediger  
Scott Rediger, Chief Executive Officer

Subscribed and sworn to before me, a Notary Public/

MARY F. GILLIGAN  
(Title of person authorized to administer oaths)

in the State and County above named, this 19 day of April, 2007.

Mary Gilligan  
(Signature of person authorized to administer oath)

